

Category	Alaska State and Local Level Referrals 2019		
See both Tabs for referrals	These resources are provided solely for the information of individuals using this page. When you go to another website you are subject to its privacy policies.	FEMA does not endorse any non-government websites, companies, or applications. Programs may vary.	Hours vary by agency
Category	Entity	Type of Assistance	Telephone
Access and Functional needs	State of Alaska - Division of Vocational Rehabilitation	Information on state and public resources available for citizens with disabilities. Low interest loans for assistive technology, transition and training, job placement services, interpreter, reader, and tutoring services. Online directory of local offices.	907-465-2814 In-state: 1-800-478-2815
Access and Functional needs	State of Alaska - Arc of Anchorage	Counseling, training, support services, communications devices, youth clubhouse, recreation services, community living services, and caregiver training.	907-277-6677 Online intake form
Access and Functional needs	Alaska Housing Senior and Accessible Housing	AHFC provides safe, quality and affordable rental housing for low-income Alaska seniors or Alaskans with disabilities. Senior and Accessible Housing is available in Anchorage, Cordova, Fairbanks, Juneau, Ketchikan, Seward, Sitka and Wasilla.	Anchorage Office: 907-338-6100 In-state: 1-800-478-2432
Access and Functional needs	Alaska Center for the Blind and Visually Impaired	Services for independent living, employment and visual assistance.	Anchorage: 907-248-7770 Mat-Su: 907-631-4077 In-state: 1-800-770-7517
Access and Functional needs	Anchorage AnchorRIDES	AnchorRIDES is a transportation provider for the State of Alaska, Senior and Disability Services to people eligible for the Medicaid Home and Community Base Waiver program. Eligibility guidelines available on website.	907-343-2577
Access and Functional needs	Alaska Relay 711	Alaska Relay provides landline telephone access for people with hearing loss or speech impairments through assistive devices like TTYs and Captioned telephones.	Relay: 711 ATLA: 907-563-2599
Access and Functional needs	NATIONAL Crisis Response Canines	NATIONAL certified crisis response canine teams help replace the feelings of fear, anxiety and hopelessness with feelings of being safe, cared for and capable.	973-513-0103
Access and Functional needs	Access Alaska	Provides information and referrals, independent living skills training, counseling, individual and systems advocacy and nursing home transition to Alaskans with disabilities.	907-248-4777
Access and Functional needs	Alaska Autism Resource Center	The AARC serves the needs of individuals with autism spectrum disorders, their families, caregivers, and service providers throughout the state of Alaska. They provide information, referral, training, and consultation via on-site and distance delivery.	211 1-866-301-7372 907-334-1331
Access and Functional needs	Autism Society of Alaska	The Autism Society of Alaska advocates for appropriate services for individuals across the lifespan, and provide the latest information regarding treatment, education, research, and advocacy.	1-877-374-4421
Access and Functional needs	Stone Soup Group	Stone Soup Group provides information, support, training and resources to assist families caring for children with special needs.	211 907-561-3701 1-877-786-7327
Access and Functional needs	Hope Community Resources	Hope Community Resources provides community supports to individuals and families who experience intellectual and developmental disabilities, traumatic brain injury and mental health challenges. All of Hope's regional offices offer a variety of recreational and educational opportunities. Online listing of regional offices available under Contact Information.	Anchorage Office: 907-561-5335 Kenai Office: 907-260-9469 Mat-Su Office: 907-357-3750
Aging Services	Alaska Department of Health and Social Services- Aging and Disability Resource Centers	Alaska's Aging and Disability Resource Centers (ADRCs) connect seniors, people with disabilities, and caregivers with long-term services and supports of their choice. The ADRC network serves Alaskans statewide, regardless of age or income level, through regional sites. Online regional office locator.	211 1-855-565-2017 Anchorage Office: 907-343-7770 Mat-Su Valley Office: 907-373-3632
Aging Services	Alaska Department of Health and Social Services: Senior and Disabilities Services	Services promote health, well being and safety for individuals with disabilities, seniors and vulnerable adults.	Anchorage Office: 907-269-3666 or 1-800-478-9996 Juneau Office: 907-465-3372 or 1-866-465-3165 Fairbanks Office: 907-451-5045 or 1-800-770-1672
Aging Services	Meals on Wheels (Salvation Army)	Older Alaskans Programs. Our daily delivery of hot meals, with frozen meals for the weekends and holidays, helps to give seniors the opportunity to continue living independently. Each meal contains one-third of the required daily allowances for nutrition.	907-349-0613
Aging Services	NeighborWorks Alaska	Home Modification and Accessibility. Applications for Senior Access Program for people aged 55 or older to provide assistance with medical equipment or in-home modifications.	907-677-8490
Agricultural Aid	Alaska USDA Farm Service Agency	USDA's Farm Service Agency (FSA) provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine.	907-761-7738
Agricultural Aid	USDA Rural Development Alaska State Office	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	907-761-7705
Animal Information	American Veterinary Medical Association - Pets and Disasters	Information on emergency animal healthcare.	N/A
Animal Information	Alaska State Veterinary Medical Association	Information on emergency animal healthcare and sheltering services.	907-205-4272
Animal Information	Animal Care and Control	Municipality of Anchorage: Animal adoption, education and services.	311 907-343-8122
Animal Information	Alaska SPCA	Provide low-cost, high-quality spay/neuter services, low-cost vaccinations, microchipping, adoption services, a Pet Food Bank and spay/neuter services to remote locations throughout Alaska.	907-562-2999 (Clinic)
Consumer Services	Alaska Department of Law: Office of Attorney General Consumer Protection Unit	Information on price gouging and consumer complaint services.	907-269-5200 or 1-888-576-2529
Consumer Services	Better Business Bureau	BBB helps people find businesses and charities that they can trust.	Anchorage Office: 907-644-5200
Contractors	Alaska Department of Commerce: Licensing	Contractor's license verification and consumer complaints services.	Juneau Office: 907-465-2550 Anchorage Office: 907-269-8160
Contractors	Alaska Department of Law: Office of Attorney General Consumer Protection Unit	Information on price gouging and consumer complaint services.	907-269-5200 or 1-888-576-2529
Contractors	Alaska regulated contracting professions include: General Contractor, Specialty Contractor, & Mechanical Contractor		
Crisis Counseling	Anchorage NorthStar Behavioral Health System: Crisis Line	North Star Behavioral Health is a mental health facility that offers programs in and around the Anchorage Alaska area for children and teens suffering from mental health issues. Also provides treatment at the Chris Kyle Patriots Hospital for first responders, military service members and veterans needing treatment for addiction and/or PTSD, as well as for service member dependents in need of substance abuse treatment.	Emergency: 911 907-258-7575 1-800-478-7575
Crisis Counseling	Alaska Department of Health and Social Services: Behavioral Health	continuum of statewide behavioral health (mental health and substance use) services ranging from prevention, screening, and brief intervention to acute psychiatric care. Included are services for the general population (prevention & brief intervention), individuals experiencing emotional disturbance and emergency/crisis, seriously mentally ill adults, seriously emotionally disturbed youth, and substance use disorder services for youth and adults.	Emergency: 911 907-269-3600
Crisis Counseling	Fallen Up Ministries	Programs and services including detox services, recovery services, faith based peer support services, inmate/reformed gang member services, and referral services.	907-815-7283 (SAVE)
Crisis Counseling	Mat-Su Health Services	Behavioral Crisis Intervention 24/7, integrated medical, dental and behavioral health care. Counseling and rehabilitative services, case management, and skills development for adults and children. Clinic: Monday 8:00am – 5:00pm. Serves ages 4 years+.	907-376-2411
Crisis Counseling	Anchorage Community Mental Health Services	mental health assistance and behavioral health care services to the people of Anchorage and surrounding area.	907-563-3200
Crisis Counseling	Careline Alaska	Crisis counseling, suicide prevention, and someone to talk to.	877-266-4357 Text to 839863
Crisis Counseling	True North Recovery	Outpatient counseling agency in the Matanuska Susitna Valley.	907-982-4673 (HOPE)
Crisis Counseling	Beacon Hill Alaska	24 hour help line, Safe Families for Children: Caring for families in their moments of need.	907-277-0925
Crisis Counseling	Sexual Assault Response Team (SART)	Support for survivors of sexual assault, sexual harassment, dating violence and stalking.	(800) 478-8999 Crisis Line (907) 746-8026
Crisis Counseling	Aetna Behavioral Health	Aetna Behavioral Health is offering FREE Resources for Living telephone support to those affected by the earthquake. Individuals can contact Aetna EAP for telephonic consultation to help cope with the emotional impact of this event. This is available to anyone affected by the earthquake, regardless of whether they are an Aetna customer.	1-833-327-2386 (AETNA)

Crisis Counseling	United Health Care	Free Emotional Support 24/7	866-342-6872
Disaster Specific	Alaska American Red Cross	The American Red Cross of Alaska serves the entire state of Alaska. The American Red Cross of Alaska has offices in the following locations: Anchorage, Fairbanks, Juneau, Kodiak, Wasilla, JBER, Ft. Wainwright, Fort Greely, and Eielson Air Force Base.	Anchorage Office: 907-646-5401 Wasilla Office: 907-357-6060
Disaster Specific	Salvation Army: Alaska Division	Programs and resources in Alaska from the Salvation Army. Mapping tool for Salvation Army locations in Alaska. Temporary/short-term hotel vouchers.	907-276-2515 907-745-7079
Disaster Specific	Salvation Army Thrift Store	Provide clothing and furniture vouchers honored for disaster relief. Vouchers available from Palmer location.	907-376-7598
Disaster Specific	Rural Alaska Community Action Program	Programs and resources in Alaska for housing, home improvement, education, health and well being, elders and youth.	907-279-2511
Disaster Specific	Alaska Voluntary Organizations Active in Disasters (AK VOAD)	Voluntary organizations.	contact@akvoad.org
Disaster Specific	Municipality of Anchorage	Local Emergency Management Assistance: Anchorage Government Services and non-emergency police contact.	311 907-343-1400
Disaster Specific	Matanuska Susitna Borough (Mat-Su)	Local Emergency Management Assistance.	907-861-8004
Disaster Specific	Kenai Peninsula Borough Emergency Management Response Center	Local Emergency Management Assistance.	907-262-2098
Disaster Unemployment Assistance	Alaska Labor and Workforce Development: Unemployment Insurance	When Disaster Unemployment Assistance (DUA) is available, this assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs.	Juneau Office: 907-465-5552 Anchorage Office: 907-269-4700 Fairbanks Office: 907-451-2871
Disaster Unemployment Assistance	Alaska Labor and Workforce Development: Job Center Network	Alaska's job bank, resources for those seeking jobs, training, vocational rehabilitation, and public assistance.	907-465-2712
Essential Needs	Alaska Public Assistance: Supplemental Nutrition Assistance (SNAP)	Application for food stamps, and other state public financial assistance.	907-465-3347
Essential Needs	Alaska Public Assistance: Family Nutrition: Women, Infant, & Children (WIC)	Nutrition evaluation and monthly vouchers to receive free supplemental, highly nutritious foods such as cereal, cheese, milk, eggs, peanut butter and dried beans.	907-465-3100
Essential Needs	Food Bank of Alaska	Referrals to organizations providing emergency food assistance, food pantry or meal programs, additional food resources.	907-272-3663
Essential Needs	Alaska United Way 211: Information and Referral Helpline	Referral resource for connecting with a wide variety of vital resources including emergency food and shelter, disability services, counseling, senior services, healthcare, child care, drug and alcohol programs, legal assistance, transportation needs, educational opportunities, and more.	211 or 1-800-478-2221 or online Community Resource Database
Essential Needs	Municipality of Anchorage: 311	Anchorage Government Services and non-emergency police contact.	311
Essential Needs	Alaska Family Services	Programs and Resources to meet the needs of women and children in crisis in the Mat-Su Borough. Domestic and Sexual Assault shelter in Palmer.	Crisis Line: 907-746-4080 1-866-746-4080 Shelter: 907-746-8026
Essential Needs	Catholic Charities St. Francis House Food Pantry	Food Pantry, emergency food, support programs.	907-222-7300
Essential Needs	Kids Kitchen	Providing Free Meals for Children in Anchorage, Meals are served from 3-6 pm to children at the Fairview Rec Center, 1121 E 10th St. Anchorage, AK 99501. Please call first.	907-274-8522
Essential Needs	Blood N Fire Ministry of Alaska (Mat Su)	Provide food, clothing and shelter for the poor. Offering a place where anyone can come rebuild their broken life and be restored to hope, self-worth and purpose.	907-864-0463
Essential Needs	Covenant House	Provide homeless youth with a safe, stable living environment, and offer services to help them successfully transition to an independent, self-sufficient lifestyle through gainful employment.	907-272-1255
Essential Needs	Downtown Soup Kitchen Hope Center	Provide Women's Shelter, Culinary and Bakery Job Skills Training, Daily Meals, Laundry and Clothing distribution.	907-277-4302
Essential Needs	Frontline Mission	Provide food, clothing and small household items for families in need.	907-357-8600
Essential Needs	Connect Palmer	Practical Needs Assistance. Maintain a local referral system with partnering churches and ministries. This program is for individuals who are looking to reach their potential of obtaining employment and becoming self-sustaining. Education and training.	907-746-9675
Essential Needs	Kenia Peninsula LoveINC	Love In the Name of Christ works with churches and agencies in the area to provide assistance for essential needs. When a person with a specific need calls their office, they provide referrals to meet the need.	907-262-5140
Essential Needs	New Hope Compassionate Ministries	Programs and services for relief, rehabilitation, and development. New Hope Compassionate Ministry Food Pantry strives to have the best available food, callers may shop every Tuesday 10:30 am thru 1:00 pm.	907-274-4673
Environment	Municipality of Anchorage	Solid Waste Services, information about disposal, recycling, and collections.	907-343-6250 Central Transfer Station: 907-343-6262 Anchorage Landfill: 907-343-6298
Family & Protective Services	Alaska Office of Children's Services - Child Abuse Hotline	Child Abuse Reporting Hotline, website locator for Office of Children's Services Regional Offices.	800-478-4444 Emergency: 911
Family & Protective Services	Alaska Elder Protective Services	Adult Protective Services, report of Harm, must be made for any incident in which a vulnerable adult suffers harm from abandonment, abuse, exploitation, neglect or self-neglect.	907-269-3666 1-800-478-9996 Emergency: 911
Financial Assistance	Alaska Temporary Assistance Program (TANF)	The Alaska Temporary Assistance Program (ATAP) provides cash assistance and work services to low-income families with children to help them with basic needs while they work toward becoming self-sufficient. Online local Public Assistance office listing.	907-465-3347 or online application for public assistance
Health Care Services	Alaska Medicaid and CHIPS (Kid Care)	Information and application assistance in applying for the State Medicaid and Children's Health Insurance Program (CHIPS) which provides free or low cost medical insurance for children	907-465-3347 or online application
Health Care Services	Urgent Application status for Medicaid	Priority Numbers for Pregnant Women and others who have applied and have an Urgent Need for their Medicaid status due to urgent need for medical care.	Pregnant: 1-844-864-2229 Urgent Medicaid status: 1-844-231-7880
Health Care Services	Poison Control	Poison control centers offer free, confidential, expert medical advice.	1-800-222-1222
Housing Information	Alaska Housing Finance Corporation (AHFC)	Information about home ownership, rental housing, energy efficiency and weatherization programs, senior housing programs, and professional development opportunities.	907-338-6100
Housing Information	USDA Rural Development Alaska State Office	USDA Rural Development provides low interest mortgages, guaranteed mortgages, 1% interest mortgages for seniors, loans for repairs and mortgage payment assistance for families living in rural areas.	907-761-7705
Housing Information	Alaska Housing and Urban Development	Subsidized Apartments, Public Housing and Housing Choice Vouchers (Section 8), HUD homes for sale, advice, counseling, tenant rights and protections, housing complaints.	Anchorage Field Office: 907-677-9800 or 1-877-302-9800
Housing Information	Alaska Family Services	Programs and Resources to meet the needs of women and children in crisis in the Mat-Su Borough. Domestic Violence Shelter in Palmer for female victims of domestic violence and sexual assault with or without children; 24-hour staffing.	Crisis Line: 907-746-4080 1-866-746-4080 Shelter: 907-746-8026
Housing Information	Catholic Social Services: Brother Francis Shelter	Emergency shelter for men and women in Anchorage without a home.	907-277-1731
Housing Information	Catholic Social Services: Clare House	24-hour emergency shelter open to women with children and expectant mothers over the age of 18. Families at the shelter receive daily meals and moms receive referrals for childcare, substance abuse/mental health, affordable permanent housing, employment and continuing educational opportunities.	907-563-4545
Housing Information	Family Promise Mat Su	Shelter, meals, and case management for qualifying families without housing. Pet boarding for shelter guests available.	907-357-6160
Housing Information	Knik House	Transitional living facility located in the Mat-Su Valley. Provide temporary, long term and emergency housing for families, men, women, single parents, re-entry population and people with mental illness.	907-841-3090
Housing Information	My House Mat-Su Homeless Youth Center	Provides emergency shelter for homeless youth ages 14-24. Provides hot meals every Friday night for homeless youth.	907-373-4357
Housing Information	Turn-A-Leaf	Provides temporary short term hotel vouchers.	907-354-4660
Housing Information	Homeowners Preservation Foundation	Homeownership Preservation Foundation provide help to avoid foreclosure and stay current on mortgage payments.	1-888-995-4673
Insurance	Alaska Division of Insurance: Consumers	General insurance information and complaint or fraud reporting services.	Anchorage Office: 907-269-7900 Juneau Office: 907-465-2515 or 1-800-467-8725

Legal Services	Alaska Bar Association	Information and referrals to attorneys providing legal services to individuals affected by a disaster. Public Resources, Lawyer Referral Service, complaints/fee disputes.	Lawyer Referral Service: 907-272-0352 or 1-800-770-9999
Legal Services	Alaska Law Help	Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster.	N/A
Legal Services	Alaska Legal Services Corporation	ALSC assists clients who are facing critical civil legal issues ranging from consumer law, family law, housing problems, public benefits, healthcare, Alaska Native law, and other areas specific to veterans or the elderly.	Anchorage Office: 907-272-9431 1-888-478-2572 Kenai Office: 907--395-0352 1-855-395-0352 Mat-Su Office: 907-373-3632
Legal Services	Alaska State Commission for Human Rights	If you have experience discrimination, the Commission for Human Rights staff will talk with you about your rights under the Alaska Human Rights Law and help you file a complaint when appropriate.	1-800-478-4692 Anchorage Area: 907-274-4692
Legal Services	Disability Law Center of Alaska	Disability Law Center is designated as the State of Alaska's Protection and Advocacy Agency. They have the authority to provide legal representation and other advocacy services, under all federal and state laws, to all people with disabilities.	1-800-478-1234 Anchorage Office: 907-565-1002
Roadside Assistance & Road Conditions	511.Alaska.gov	Recorded road condition information. Online map with road conditions.	511 866-282-7577 Online traffic map
Roadside Assistance & Road Conditions	Alaska Department of Transportation: Travel Resources	Alaska and Canada road conditions, police information, construction, road maintenance, traveler services and visitor information. Air travel, sea travel, commercial travel.	N/A
Tax Assistance	State of Alaska - Tax Division	State tax information assistance, tax types, forms, & online services.	Anchorage: 907-269-6620 Juneau: 907-465-2320
Veterans Services	Alaska Veteran Affairs - Veteran Benefits	Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance.	907-334-0874 1-888-248-3682 American Legion: 907-257-4802
Veterans Services	Wounded Warrior Resource Center	Provide a variety of veteran programs and services to help the veteran to take the steps that are right for them. Services provided are mental and physical wellness, career and VA benefits counseling and personal independence.	888-997-2586
Vital Statistics	Alaska Department of Motor Vehicles	Duplicate auto titles and registration services, drivers license and identification, vehicle taxes and fees, boat registration, permanent registration for trailers and older vehicles. Online listing of office locations.	907-269-5551 1-855-269-5551
Vital Statistics	Alaska Vital Records	Vital records include data from births, deaths, fetal deaths, divorces, and marriages, as well as reports of adoption, paternity, and amendments. Certified copies of birth, death, marriage, and divorce certificates are available.	Anchorage Office: 907-269-0991 Juneau Office: 907-465-3391
Vital Statistics	VitalChek: Vital Records	Online orders for replacement birth, death, marriage, and divorce certificates and other vital document services.	N/A
Volunteer	Anchorage School District	Individuals interested in volunteering to Anchorage School District for the 2018-19 school year.	907-742-4418
Volunteer	VOLUNTEERS SHOULD NOT SELF-DEPLOY		